



## Working for

### Justice

- Approval and implementation of best practices in access to justice to guarantee the right to vote of persons with intellectual and psycho-social disabilities.
- Approval and implementation of a protocol to ensure access to justice for persons with disabilities.
- Implementation of a strategic plan for development of Alternative Dispute Resolution Mechanisms.
- National training of justices of the peace and mediators in restorative and community justice.
- Strengthening the capacities of Centres for Access to Justice (CAJ) to provide a comprehensive response coordinated with organisations that assist women victims of gender-based violence, in accordance with Law No. 26,485 on non-violence against women.
- Participation in the production and design of a strategy to disseminate the rights of young people linked to the CAJ of Santiago de Estero Province.
- Incorporation into the Ministry of Justice action plan of the dissemination strategy of the outreach model at the federal level.
- Inter-agency coordination protocol and document on social-occupational and psychological attention for improving the reintegration of incarcerated persons.
- Installation of a video-conferencing system in prisons to improve communication between incarcerated persons and their public defenders.
- Adoption by the Public Defender's Office of Argentina of the Regional guide for comprehensive protection of incarcerated persons.
- Creation of a manual on penitentiary law.
- Campaign to raise awareness among vulnerable people, the "No te cuelgues" system for early school leavers, and awareness-raising in the area of restorative justice.



### Public finance

- Improvements in registration and localisation of taxpayers (inclusion, identification, addresses, reference and contact information, obligations) primarily through the use of digital tools.
- Implementation of a new structural organisation and new processes for managing taxpayers by fiscal importance, within the Federal Administration of Public Revenue, according to the new taxpayer segmentation model.

### Regional development

- Support to the Promotion of Regional Development Programme Board (established by the Ministry of Industry) to strengthen its governance as a coordination mechanism at the horizontal (multi-sectoral) and vertical (multi-level).
  - Models for organising sub-national governments and the network of territorial stakeholders (public-private) in two pilot areas (Misiones and Tucumán) in the formulation and execution of projects with regional impact (collaboration with ConectaDEL, of the BID-FOMIN, which will make it possible to train the territories that require it).

### Regional

- The Ministry of Planning and the Regional Development Roundtable participate in the Latin American Regional Development Network, which is driven by Brazil and supported by EUROsociAL, ECLAC and the OECD Development.

## “Transferred” experiences

In the “triangular” cooperation processes that arise in EUROsociAL, Argentina has shared relevant experiences with other countries in the region. Among others, the following initiatives supported by Argentina are noteworthy:

- Reform of the abridged baccalaureate in Ecuador
- Creation of a system of employment offices in Colombia
- Creation of "Houses of Rights" in Brazil (inspired by the CAJ) and house of rights model, exported also to Costa Rica, Honduras and Paraguay.
- Development of a regional mapping of regional Alternative Dispute Resolution Mechanisms, with the participation of Brazil, Uruguay, Paraguay, Chile, Peru, Honduras and Costa Rica.
- National development of the Regional protocol for investigating gender-based violent crimes in Nicaragua.
- Massive control and taxpayer assistance, and exchange of information and transfer prices in various countries: Colombia, Costa Rica, El Salvador, Paraguay and Bolivia.

## Working with...

### Main participating institutions

- Presidency of the Nation
- Promotion of Regional Development Programmes Roundtable (Ministry of Industry)
- Ministry of Justice and Human Rights
- Public Ministry of Defence
- Public Defence Office of Argentina
- Judiciary of the Nation
- Supreme Court of Justice
- Ministry of Labour, Employment and Social Security

# In depth

## Mapping of Alternative Dispute Resolution (ADR) resources and joint online platform



Within the framework of the Alternative Dispute Resolution (ADR) Mechanisms action of the Justice area, Argentina has played a leading role. Argentina is a pioneering country with more than 20 years of experience in the development of alternative dispute resolution mechanisms. In this working line, the participating countries have adopted a common conceptual framework for preparing National Strategic Plans which are subsequently developed at the national level. Argentina, through the Supreme Court, has also promoted and led a virtual platform that serves as a tool for learning about best practices in the region and for improving the different countries' National Plans.

## Shared experience: the houses of rights inspired by the Argentine CAJs.

The Argentine Centres for Access to Justice model has been used in other countries to implement, within the framework of EUROsociAL, similar bodies and institutions. The cases of Costa Rica, with the Houses of Rights For Migrant Women in Upala and in Honduras and Paraguay stand out.

Particularly noteworthy is the shared experience with Brazil: Civil servants from the Secretariat for Judicial Reform of the Brazilian Ministry of Justice and the Secretariat for Social Welfare and Human Rights of the State of Rio de Janeiro participated in a study visit during 2013 to learn about the Argentine model first-hand. This visit gave the participants the opportunity to gain direct experience of how the Argentine Centres for Access to Justice operate and how they are adapted to the specific realities of each neighbourhood. As a result of this experience, in November 2013 the House of Rights was officially opened in the favela (slum) of Cidade de Deus. Between January and September 2014 it served 1100 people and intends to scale up the initiative to the national level.

## Publications:



Manual de buenas prácticas en el acceso a la justicia para garantizar el derecho al voto de las personas con discapacidad intelectual y psicosocial [*Manual of best practices in access to justice to guarantee the right to vote of persons with intellectual and psycho-social disabilities*] > <http://goo.gl/dcRDUJ>

Protocolo para el Acceso a la Justicia de las Personas con Discapacidad: Propuestas para un trato adecuado [*Protocol for Access to Justice by Persons with Disabilities: Proposals for appropriate treatment*] > <http://goo.gl/m15YrQ>

Ejecución de la pena privativa de libertad, una mirada comparada [*Enforcement of the prison sentence, a comparative look*] > <http://goo.gl/HRTJLI>



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